

# Access Statement

## Pre-Arrival

- Information about The Limestone Heritage, Park and Gardens is available on our website [www.limestoneheritage.com](http://www.limestoneheritage.com) and from all tourist offices, hotels and travel agents around Malta.
- The Limestone Heritage is situated on Mons. M. Azzopardi Street, Siggiewi, SGW 2050 or contact us on (00356) 21464931.
- The Limestone Heritage, Park and Gardens is open from Monday to Friday at 9.00hrs till 16.00hrs, Saturday 9.00hrs -12.00hrs. Last admission is 30 minutes before closing time.
- Available Languages: Maltese, English, French, German, Italian, Spanish, Danish, Finnish, Dutch, Swedish, Russian, Greek, Polish, Norwegian, Portuguese, Chinese and Japanese.
- Tickets can be bought online from our website [www.limestoneheritage.com](http://www.limestoneheritage.com). Bookings on (00356) 21464931.
- Prices at the gate – Adults: € 10.00, Children: € 4.00, Family Ticket: € 25.00
- Child age applies for 12 years and under.
- We can be reached by bus number 62 from Valletta Terminus, by Taxi, Malta Sightseeing Hop on Hop off bus, City Sightseeing Bus and own personal car.
- The Limestone Heritage, Park and Gardens is accessible to all.

## Car Parking Facilities

- Two car parks are available for visitors. One holding approximately 130 car park spaces and another holding approximately 50 car park spaces.
- Both are very close to the complex and are wheelchair accessible.
- During opening hours the reception will be open in case visitors need assistance.
- Both car parks have lighting and are free of charge to those visitors, visiting The Limestone Heritage, Park and Gardens.

## Entrance and Reception

- The main entrance to The Limestone Heritage, Park and Gardens is accessible to all.

- From reception point, staff will offer assistance to the lift for people with special needs to access the attraction.
- Clear signage is available.
- Reception area is also used as an Information point to all of our clients.
- Seating is available in the reception area.
- Ticketing area is manned during opening hours.

### **Main Attraction Area**

- - The main attraction area is situated on one floor (indoor & outdoor).
  - All the attraction is wheelchair accessible.
  - All the attraction is clearly signed.

### **Exhibits and Interpretation**

- Multi-lingual audio visual show is screened in our two, state of the art auditoriums, each taking 100 persons at a time.
- Show starts every 15 minutes.
- Multi-lingual audio guides are provided (free of charge) to every visitor, with a documentary on each and every exhibit on the walk-through area.

### **Public Toilets**

- Male, Female and Wheelchair accessible toilets are available on both two floors.
- Baby changing Facilities are available on both floors.
- Clear signage to all toilets.

### **Cafe'**

- A coffee shop is available on Level 0 next to the reception area.
- It is a self-service cafe, selling hot and cold drinks, and snacks.

### **Retail Outlet**

- An award winning souvenir shop is also available, selling local and authentic souvenirs including hand carved stone designs.

## **Future Plans**

- One of the Limestone Heritage's main goals is to offer a memorable experience to every visitor and is always investing in something new to keep on improving on its customer experience and improve its quality.